Appendix S1

Geographic proximity was calculated using ArcGIS 10.1. The longitude and latitude of the location of households with sick children and healthcare providers were input as XY data in decimal degrees and converted to point features by applying a geographic coordinate system (WGS 1984). Location data were converted to a geodatabase with a planar system (2-dimensional Cartesian plane) by projecting the data frame to the appropriate planar coordinate system for Zambia (universal transverse Mercator (UTM) zone 35S). Separate shape files were generated for each category of provider. These features were used in calculating geographic proximity:

**Nearest Absolute Distance**: A household with a sick child was linked to the closest provider within the reported category of source of care using the Near Features tool. Household location was used as the input feature and the provider location (by category) was the near feature. The procedure generated a variable in the household attribute table of the ID for the closest provider by absolute distance. This procedure was repeated with each of the 7 categories of providers and the household locations of children that sought care from those provider categories.

**Nearest Travel Distance**: A household with sick child was linked to the closest provider by road using the Closest Facility Analysis tool within the Network Analyst suite. Road network information for the study area was imported from Open Street Maps (OSM). As only roads were included in the OSM file, large trails and dirt paths were manually added to the road network based on satellite imagery. Provider locations (by category) were classified as “facilities” and households were defined as “incidents.” The analysis tool calculated the fastest route from each incident (household) to a facility (provider) along the road network. Distance from the household to the closest road was treated as zero. The analysis accounted for the quality of the road on potential routes to providers. The hierarchy attribute was used to weight preference for better quality roads – mimicking the effect of faster travel times and greater availability of vehicular transportation. Paved roads were given preference over graded dirt roads, and graded dirt roads were given preference over ungraded roads and walking trails. No additional barriers or restrictions were used, other than existing breaks in the road network. Time was defined as the cost attribute for the impedance, resulting in calculation of the route with the minimal time from household to provider. Data on the starting household and closest provider by road was stored in
the Route attribute table. This procedure was repeated with each of the 7 categories of providers and the household locations of children that sought care from those provider categories.

**Radius (5 Kilometer):** A household with a sick child was linked to all providers within the source of care category within a 5 km radius of the child’s home using the Buffer and Intersect tool. The planar method was used to generate a Euclidean buffer around each household with a straight-line radius of 5 km. Household locations were used as the input feature with a buffer distance of 5 km. The Intersect tool was used to compute the geometric intersection of the resulting household buffer layer and the locations of providers. The household buffer polygon feature and the provider location point feature were used as the inputs. The resulting output feature attribute table identified all providers falling within the 5 km radius (intersecting the buffer) of each household. This procedure was repeated with each of the 7 categories of providers and the household locations of children that sought care from those provider categories.

**KDE:** A household with a sick child was linked to provider(s) exerting the strongest pull over distance weighted by structural quality score and provider type using the Kernel Density tool within the Spatial Analyst suite. KDE parameters were adapted from those employed by Skiles [21]. Kernel size was defined by provider type with higher-order facilities receiving a larger kernel size:

- Hospitals: 10 km radius
- Government health centers and private clinics: 5 km radius
- Government CBAs and pharmacies: 2 km radius
- Traditional practitioners and informal shops: 1 km radius

The location of providers (by category) was used as the input feature. The provider structural quality score was specified as the “population,” or density, value. The search radius, or kernel size, varied by the provider type as specified above. The procedure generated an output raster with a cell size of 500 m. The “Extract values to points” function was then used to calculate the raster value at the point location of each household. The household attribute table then contained the weighted pull value exerted by the category of provider at the location of the household. This procedure was repeated with each of the 7 categories of providers and the household locations of children that sought care from those provider categories. Two methods were used to assign a child a structural quality score based on the “pull” values generated through the KDE:

- Each child was linked to the closest provider within the source of care category exerting the strongest pull.
- Each child was linked to the closest provider within all categories of source of care exerting any pull on the household. The structural quality score assigned to each child was weighted based on the level of draw exerted by the category of provider.

Relevant attribute tables for proximity measures generated in ArcGIS were exported as CSV files. The CSV was converted to a Stata data set and merged with the child illness household survey data set for analysis in Stata. Two additional measures of geographic proximity were generated in Stata 14.2:
Administrative Unit (HFCA): Each sick child was assigned the average structural quality score of all providers within the source of care category within the HFCA in which the household resides. The average structural quality score for all providers within a category in each HFCA was calculated. Each provider was assigned to an HFCA based on their location within facility catchment boundaries. This average score was then linked to each sick child based on the HFCA of the household location and the reported category of source of care (e.g. a sick child in Mochipapa HFCA treated by a CBA was assigned an average structural quality score of all CBAs within Mochipapa HFCA).

Administrative Unit (Study Area): Each sick child was assigned the average structural quality score of all providers within the source of care category within the total study area. The average structural quality score for all providers within a category was calculated. This average score was then linked to each sick child based on the reported category of source of care (e.g. a sick child in Mochipapa HFCA treated by a CBA was assigned an average structural quality score of all CBAs within the total study area).
<table>
<thead>
<tr>
<th>Provider Category</th>
<th>Sample Size</th>
<th>Diagnostics</th>
<th>Basic Medicines</th>
<th>Severe / Complicated Illness Medicines</th>
<th>Human Resources</th>
<th>Management Capacity</th>
<th>Knowledge</th>
<th>Structural Quality Score</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>% (IQR)</td>
<td>% (IQR)</td>
<td>% (IQR)</td>
<td>% (IQR)</td>
<td>% (IQR)</td>
<td>% (IQR)</td>
<td>% (IQR)</td>
</tr>
<tr>
<td>Govt hospital / health center / post</td>
<td>8</td>
<td>100 (83.3-100)</td>
<td>87.5 (75-100)</td>
<td>83.3 (66.7-100)</td>
<td>66.7 (33.3-66.7)</td>
<td>100 (100-100)</td>
<td>51.7 (47.1-64.3)</td>
<td>81.5 (74.8-86.6)</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td>28</td>
<td>100 (50-100)</td>
<td>66.7 (33.3-100)</td>
<td>-</td>
<td>66.7 (33.3-66.7)</td>
<td>40 (20-40)</td>
<td>100 (100-100)</td>
<td>70.7 (57.7-71.3)</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td>5</td>
<td>80 (66.7-83.3)</td>
<td>100 (75-100)</td>
<td>66.7 (66.7-66.7)</td>
<td>33.3 (33.3-33.3)</td>
<td>100 (100-100)</td>
<td>54.3 (45.8-56.8)</td>
<td>68.7 (58.4-75.7)</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>6</td>
<td>33.3 (0-50)</td>
<td>100 (75-100)</td>
<td>66.7 (33.3-66.7)</td>
<td>33.3 (0-66.7)</td>
<td>20 (0-60)</td>
<td>0 (0-78.6)</td>
<td>43.8 (33.3-61.3)</td>
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<tr>
<td>Shop / market</td>
<td>4</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>0 (0-0)</td>
<td>0 (0-0)</td>
</tr>
<tr>
<td>Traditional / faith-based</td>
<td>32</td>
<td>16.7 (0-50)</td>
<td>0 (0-0)</td>
<td>-</td>
<td>-</td>
<td>0 (0-0)</td>
<td>20 (0-20)</td>
<td>25 (0-50)</td>
</tr>
</tbody>
</table>
Table S2. Proportion of care-seeking events linked to original source of care by single-link method by provider type and stratum

<table>
<thead>
<tr>
<th></th>
<th>All Providers</th>
<th>Facility-Based Providers Only</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Nearest Absolute Distance</td>
<td>Nearest Road Distance</td>
</tr>
<tr>
<td></td>
<td>Rural</td>
<td>Urban</td>
</tr>
<tr>
<td></td>
<td># Original</td>
<td># Linked</td>
</tr>
<tr>
<td></td>
<td>% Linked Original</td>
<td>% Linked Original</td>
</tr>
<tr>
<td>Govt hospital</td>
<td>0</td>
<td>-</td>
</tr>
<tr>
<td>Govt health center / post</td>
<td>122</td>
<td>111</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td>36</td>
<td>29</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td>0*</td>
<td>-</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>0*</td>
<td>-</td>
</tr>
<tr>
<td>Shop / market</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Traditional / faith-based</td>
<td>4*</td>
<td>4</td>
</tr>
<tr>
<td>All Sources of Care</td>
<td>164</td>
<td>146</td>
</tr>
<tr>
<td></td>
<td>Nearest Road Distance</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Rural</td>
<td>Urban</td>
</tr>
<tr>
<td></td>
<td># Original</td>
<td># Linked</td>
</tr>
<tr>
<td></td>
<td>% Linked Original</td>
<td>% Linked Original</td>
</tr>
<tr>
<td>Govt hospital</td>
<td>0</td>
<td>-</td>
</tr>
<tr>
<td>Govt health center / post</td>
<td>122</td>
<td>100</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td>36</td>
<td>24</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td>0*</td>
<td>-</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>0*</td>
<td>-</td>
</tr>
<tr>
<td>Shop / market</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Traditional / faith-based</td>
<td>4*</td>
<td>4</td>
</tr>
<tr>
<td>All Sources of Care</td>
<td>164</td>
<td>128</td>
</tr>
</tbody>
</table>
### Table S3. Proportion of children that were linked to any provider, by provider type and stratum

#### All Providers

<table>
<thead>
<tr>
<th>Facility Type</th>
<th>All Sources of Care</th>
<th>Administrative Unit - HFCA</th>
<th>Facility-Based Providers Only</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td># Original</td>
<td># Matched</td>
<td>% Matched</td>
</tr>
<tr>
<td><strong>Radius - 5 km</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Govt hospital</td>
<td>0</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Govt health center / post</td>
<td>122</td>
<td>65</td>
<td>53%</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td>36</td>
<td>29</td>
<td>80.6%</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td>0</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>1</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Shop / market</td>
<td>2</td>
<td>2</td>
<td>100%</td>
</tr>
<tr>
<td>Traditional / faith-based</td>
<td>5</td>
<td>3</td>
<td>60.0%</td>
</tr>
<tr>
<td><strong>All Sources of Care</strong></td>
<td>166</td>
<td>99</td>
<td>59.6%</td>
</tr>
<tr>
<td><strong>Administrative Unit - Rural</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Govt hospital</td>
<td>0</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Govt health center / post</td>
<td>122</td>
<td>122</td>
<td>100%</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td>36</td>
<td>36</td>
<td>100%</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td>0</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>1</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Shop / market</td>
<td>2</td>
<td>2</td>
<td>100%</td>
</tr>
<tr>
<td>Traditional / faith-based</td>
<td>5</td>
<td>5</td>
<td>100%</td>
</tr>
<tr>
<td><strong>All Sources of Care</strong></td>
<td>166</td>
<td>165</td>
<td>99.4%</td>
</tr>
<tr>
<td><strong>Administrative Unit - Urban</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Govt hospital</td>
<td>0</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Govt health center / post</td>
<td>122</td>
<td>122</td>
<td>100%</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td>36</td>
<td>36</td>
<td>100%</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td>0</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>1</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Shop / market</td>
<td>2</td>
<td>2</td>
<td>100%</td>
</tr>
<tr>
<td>Traditional / faith-based</td>
<td>5</td>
<td>5</td>
<td>100%</td>
</tr>
<tr>
<td><strong>All Sources of Care</strong></td>
<td>166</td>
<td>122</td>
<td>73.5%</td>
</tr>
<tr>
<td>Administrative Unit - Total Area</td>
<td>Rural</td>
<td></td>
<td></td>
</tr>
<tr>
<td>----------------------------------</td>
<td>------</td>
<td>------</td>
<td>------</td>
</tr>
<tr>
<td></td>
<td># Original</td>
<td># Matched</td>
<td>% Matched</td>
</tr>
<tr>
<td>Govt hospital</td>
<td>0</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Govt health center / post</td>
<td>122</td>
<td>122</td>
<td>100%</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td>36</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td>0</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>1</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Shop / market</td>
<td>2</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Traditional / faith-based</td>
<td>5</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>All Sources of Care</td>
<td>166</td>
<td>122</td>
<td>73.5%</td>
</tr>
</tbody>
</table>
### Table S4. Distance traveled from home to reported source of care by provider type

<table>
<thead>
<tr>
<th>Provider Type</th>
<th># Linked</th>
<th>Mean</th>
<th>SD</th>
<th>Min</th>
<th>Max</th>
</tr>
</thead>
<tbody>
<tr>
<td>Govt hospital</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urban</td>
<td>5</td>
<td>2.80</td>
<td>0.31</td>
<td>2.36</td>
<td>3.21</td>
</tr>
<tr>
<td>Rural</td>
<td>120</td>
<td>5.41</td>
<td>3.81</td>
<td>0.32</td>
<td>16.13</td>
</tr>
<tr>
<td>Govt health center / post</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urban</td>
<td>113</td>
<td>1.63</td>
<td>2.42</td>
<td>0.10</td>
<td>19.04*</td>
</tr>
<tr>
<td>Rural</td>
<td>36</td>
<td>2.04</td>
<td>1.34</td>
<td>0.01</td>
<td>5.37</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urban</td>
<td>0</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Rural</td>
<td>36</td>
<td>2.04</td>
<td>1.34</td>
<td>0.01</td>
<td>5.37</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urban</td>
<td>1</td>
<td>4.39</td>
<td>-</td>
<td>4.39</td>
<td>4.39</td>
</tr>
<tr>
<td>Rural</td>
<td>2</td>
<td>1.84</td>
<td>0.25</td>
<td>1.67</td>
<td>2.02</td>
</tr>
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<td>Pharmacy</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urban</td>
<td>1</td>
<td>1.93</td>
<td>-</td>
<td>1.93</td>
<td>1.93</td>
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<tr>
<td>Rural</td>
<td>2</td>
<td>2.90</td>
<td>1.64</td>
<td>1.73</td>
<td>4.07</td>
</tr>
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<td>Traditional / faith-based practitioner</td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Urban</td>
<td>0</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Rural</td>
<td>4</td>
<td>3.05</td>
<td>3.48</td>
<td>0.03</td>
<td>6.07</td>
</tr>
</tbody>
</table>

*2 rural children sought care from an urban facility
### Table S5. Source of care by provider type, modeled through KDE single link and KDE weighted link methods, by provider type and stratum

<table>
<thead>
<tr>
<th>Facility Type</th>
<th>KDE - Single Link</th>
<th>KDE - Weighted Link</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Rural</td>
<td>Urban</td>
</tr>
<tr>
<td></td>
<td># linked</td>
<td>% children linked</td>
</tr>
<tr>
<td><strong>All Providers</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Govt hospital</td>
<td>199</td>
<td>0%</td>
</tr>
<tr>
<td>Govt health center / post</td>
<td>74</td>
<td>37.2%</td>
</tr>
<tr>
<td>Govt CBA / fieldworker</td>
<td>65</td>
<td>32.7%</td>
</tr>
<tr>
<td>Pvt hospital / clinic</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Shop / market</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Traditional / faith-based</td>
<td>20</td>
<td>10.1%</td>
</tr>
<tr>
<td>No Source</td>
<td>40</td>
<td>20.1%</td>
</tr>
</tbody>
</table>

| **Facility-Based Providers Only** |          |                   |          |                   |          |                   |          |                   |
|                                   |          |                   |          |                   |          |                   |          |                   |
| Govt hospital                     | 199      | 1.5%              | 34       | 18.3%             | 199      | 6%                | 186      | 100%              |
| Govt health center / post         | 89       | 44.7%             | 0        | 0%                | 92       | 46.2%             | 186      | 100%              |
| Govt CBA / fieldworker            | 0        | 0%                | 0        | 0%                | 0        | 0%                | 0        | 0%                |
| Pvt hospital / clinic             | 0        | 0%                | 152      | 81.7%             | 0        | 0%                | 0        | 0%                |
| Pharmacy                          | 0        | 0%                | 0        | 0%                | 0        | 0%                | 0        | 0%                |
| Shop / market                     | 0        | 0%                | 0        | 0%                | 0        | 0%                | 0        | 0%                |
| Traditional / faith-based         | 0        | 0%                | 0        | 0%                | 0        | 0%                | 0        | 0%                |
| No Source                         | 107      | 53.8%             | 0        | 0%                | 107      | 53.8%             | 0        | 0%                |